

## Newsletter

# Electronic identity card: the request of a new PIN-code is now also possible through the internet

With the electronic identity card one can sign a document digitally and remotely and prove that one really is the person whom one claims to be (authentication) through the internet. To avoid the abuse of those possibilities, just like with a bank card, they have been protected with a PIN-code (Personal Identification Number).

At the production of a new electronic identity card the card producer sends the codes to the citizen. If you no longer know nor are in the possession of the PIN-code (and PUK-code), you can request new ones. Some municipalities offer this service by means of their e-counter.

The request is now possible through the internet site of the Department Authorities and the population being of the FOD Home Affairs. The applicant fills in its national register number and a valid e-mail address. The new codes are then sent within three weeks to the municipality where the applicant is registered.

For the request of the new codes one therefore no longer needs to go to the municipality. That is, however, still necessary to put the new PIN-code in service.